SIEMENS

Hicom 150 H HiPath HG 1500

V 2.0

Service Manual



1P A31003-K5020-S100-6-7620

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Hicom 150 H HiPath HG 1500

V 2.0

Service Manual

A31003-K5020-S100-6-7620

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For internal use only

1 Introduction

This service manual refers to HiPath HG 1500 V 1.0/V 2.0 as well as Hicom Xpress @LAN V1.1 with the LAN boards HXGS and HXGM.

HiPath HG 1500 supports the standard functions of ISDN (IP/IPX) routers together with the additional functionality of a voice gateway (H.323). A virtual CAPI interface (vCAPI) and a TAPI interface (CSTA) are also provided. The system also facilitates PC-supported telephony (CTI) and HiPath HG 1500 administration via a LAN PC.



Caution

All safety instructions for service and technical personnel given in the "Important Information" section of the Hicom 150 E Office/Hicom 150 H Service Manual are also applicable to HiPath HG 1500 and must be observed. Only authorized staff should work on the system.

Note

Note that when configuring voice applications, only S30810-Q2930/Q2940-X (HXGM/HXGM2) and S30810-Q2931/Q2939-X (HXGS/HXGS2) boards may be used.

1.1 HiPath HG 1500

Hicom Xpress @LAN and HiPath HG 1500 create a bridge between the LAN and the ISDN network via an integrated HXGS/HXGM board

Suitable for:

 Hicom 150 E Office Version 2.2 and later or Hicom 150 H V 1.0 or later, Office-Point/OfficeCom/OfficePro model

The following implementation scenarios are possible:

- Voice gateway between LAN (H.323) and standard telephones (e.g. Netmeeting),
- Telephoning from the PC (voice over IP) with Optiset features at the PC or via the Xpress client,
- WAN connections via the ISDN network, including PPP Multilink,
- Remote access from within company LANs (provided via analog V34, GSM V110 and ISDN),
- Internet access (PPP router, NAT),

Introduction

Short description

- vCAPI for client PCs including fax services and CTI,
- SNMP (e.g. statistics and error signaling),
- Routing via the xDSL network (for HXGS with 2nd LAN interface only).

Interfaces:

- 10/100BT Autosense Ethernet twisted-pair,
- 10BT Ethernet (for HXGS with 2nd LAN interface only) configurable with PPPoE,
- Up to 16 B channels,
- SLIP access (serial line interface) for initial startup, incl. cable (reference no. S30122-X5468-X3).

1.1.1 Prerequisite

For this application, TCP/IP is implemented as the transport protocol and Win95/98/ NT 4.0 or Windows 2000 as the client operating system. For the routing functionality, the IP/IPX protocols are transferred transparently, independent of the operating system. Call numbers are allocated in HiPath HG 1500 via TCP/IP Address > Call Number (max. 100 call numbers for vCAPI and max. 48 stations for voice applications). The assignment of several call numbers to one TCP/IP address may be necessary if several services are to be configured (voice, fax, file transfer, etc.).

1.2 Short description

HiPath HG 1500 is an expansion card for Hicom 150 E Office/Hicom 150 H Point/ Com/Pro. It is used to connect a "local" LAN to Hicom systems and to link "external" LANs via the system's ISDN interface. Telematics and CTI functions are also supported.

The connection to the "local" LAN is set up via an Ethernet twisted-pair interface (RJ45 connector); see <u>Figure 2-1</u> and <u>Figure 2-4</u>.

In the case of OfficePoint and Com, the connection to the system is set up via a 50pin edge connector of an expansion slot. The connection to the LAN is set up via an RJ45 connector on the HiPath HG 1500 board.

In the case of OfficePro, the board is connected to the system via the backplane. An adapter for the backplane (part number C39228-A7195-A10, US backplane: C39195-Z7404-A10) is used to connect the LAN with an RJ45 connector.

V.24 interface

For loading and administration purposes (SLIP access), each system is provided with an individual V.24 interface (cable reference no. S30122-X5468-X3). In both systems, the V.24 connector for SLIP access is located on the board.

1.3 Service information

The unique worldwide Ethernet address (MAC address) is a factory default and cannot be modified.

Card recognition is performed automatically in Hicom 150 E Office/Hicom 150 H, Point/Com/Pro. HiPath HG 1500 is installed as an individual board type in Hicom 150 E Office/Hicom 150 H, Point/Com/Pro.

The following items can be administered in Hicom:

- S0 station
- Xpress clients
- IP network lines
- numbering scheme
- associated dialing
- answer group (PC telephone)
- call forwarding (PC to fax)
- suppression of incoming 0
- CSTA interface

Details on the initial startup and on accessing the board can be found in the HiPath HG 1500 Administration Manual.

A separate tool (Assistant Xpress @LAN/HG 1500) that can also be used by the customer or the LAN administrator is provided for entering and modifying data, e.g. the IP address of the customer LAN or ISDN numbers assigned to a communication partner. The data is permanently stored in HiPath HG 1500. HiPath HG 1500 Assistant also facilitates the storage of a corresponding configuration file. This can then be retrieved if a board needs replacing. The tool also provides a facility for querying the software version. Access to HiPath HG 1500 administration is password-protected. This password can be changed; however, the Hicom password concept applies; see <u>Table 1-1</u>.

Note that only the user and Hicom passwords are allowed.

A simple functional test can be performed directly at the customer PC or on a service PC with a network card, vCAPI driver and a CAPI-based application.

Introduction Hicom password concept

APS transfer for the HiPath HG 1500 board is usually performed via the LAN using the Assistant or, in exceptional circumstances, via the V.24 interface using the Loader.

Cable with reference number S30122-X5468-X3 (see also <u>Section 2.1.1.1</u> or <u>Section 2.1.2.1</u>) is used for the V.24 port of the HiPath HG 1500 board.

1.4 Hicom password concept

| Step | Input | Explanation |
|------|-------|------------------------------|
| 1. | *95 | Start system administration |
| 2. | 31994 | User: 31994 (default) |
| 3. | 31994 | Password: 31994 (default) |
| or | | |
| 1. | 1 | Change user and/or password |
| 2. | | Confirm user and/or password |

 Table 1-1
 Starting Hicom system administration (Service)

Further information is contained in the Hicom 150 E Office Rel. 2.0-3.0 Service Manual or Hicom 150 H V1.0.

1.5 Functional environment of HiPath HG 1500

1.5.1 Parallel operation

Hicom 150 E Office/Hicom 150 HCom/Pro systems support parallel operation of several HiPath HG 1500 boards.

| System type | Number of boards |
|-------------|------------------|
| OfficePoint | 1 |
| OfficeCom | 2 |
| OfficePro | 3 |

1.5.2 Interworking with features

1.5.2.1 Least Cost Routing (LCR)

In Hicom systems, LCR technology enables the most cost-effective connections via ISDN.

1.5.2.2 Trunk access/toll restriction

Trunk access is configured in Hicom 150 H/HiPath HG 1500Point/Com/Pro for call numbers used by Hicom 150 E Office. Hicom toll restriction for outgoing seizure is performed based on this trunk access in the same way as for outgoing calls.

1.5.3 Gatekeeper

The following functions are performed by a gatekeeper in an H.323 network:

- Registering H.323 end units,
- Managing rights and services,
- Converting station numbers to logical names or IP addresses and vice versa,
- Managing bandwidth on the network side,
- Registering gateways,
- Registering multiconference units,
- Can be linked to neighboring gatekeepers (zones).

The setup procedure for gatekeeper operations is described in <u>Section 3.2</u>.

Introduction

Functional environment of HiPath HG 1500



If no gateways or multiconference units are being used, IP telephony can also be implemented in H.323 networks without gatekeepers. Note, however, that the connection can only be set up via the IP address in this case, so no authorizations and bandwidth control are possible.

In general, the following applies: without gatekeepers, many features may be disabled or subject to severe restrictions.

2 Installation

2.1 HiPath HG 1500 boards

HG 1500 supports two function groups: the "voice functionality" with the features H.323 GW and TFA and the "data functionality" with the features VCAPI and RAS. A board variant (X100) that only supports the data functionality (Data only) is available; this board is not equipped with signal processors and the associated logic.

2.1.1 HXGS

Introduction

The HiPath HG 1500 board HXGS connects Hicom 150 E Office/Hicom 150 H Office-Com/OfficePoint with the LAN environment. The board supports up to 16 B channels.

The following board variants are available: HiPath HG 1500 HXGS Voice and Data (S30810-Q2931-X) HiPath HG 1500 HXGS Data only (S30810-Q2931-X100) HiPath HG 1500 HXGS2 Voice and Data 2nd LAN interface (S30810-Q2939-X000) HiPath HG 1500 HXGS2 Data only 2nd LAN interface (S30810-Q2939-X100)

Board slot

| | Possible application | Boards | Slot |
|-----------------------------|---|--------|--------------------|
| OfficePoint | Hicom 150 E as of V 2.2 P30370-P722-A680-* Hicom 150 H as of V 1.0 P30370-P802-A680-* Hicom 150 H as of V 1.2 P30370-P822-A680-* | 1 | All slots |
| OfficeCom Old HW CBFC | Hicom 150 E as of V 2.2 P30370-P723-A680-G1 | 2 * | Slots 4 and 5 only |
| OfficeCom New HW CBPC | Hicom 150 E as of V 2.2 P30370-P721-A680-* Hicom 150 H as of V 1.0 P30370-P801-A680-* Hicom 150 H as of V 1.2 P30370-P821-A680-* | 2 * | All slots |

Table 2-1 HXGS application option/slot

HiPath HG 1500 boards

Table 2-1HXGS application option/slot

| | Possible application | Boards | Slot |
|---|---|--------|------|
| * = 2 boards OfficeCom, officeCom, officeCom | may be operated in parallel old HW, CBFC: S30810-Q2950-X new HW, CBPC: S30810-Q2932-A | 201 | |

Table 2-2 HXGS hardware variants

| System type | Services | DSPs | Board ID |
|--|-------------------------|------|----------|
| OfficeCom/Point | Data only | 0 | HXGS |
| OfficeCom/Point | Voice/Data | 4 | HXGS |
| OfficeCom/Point | Data only (2nd LAN) | 0 | HXGS2 |
| OfficeCom/Point | Voice/Data (2nd LAN) | 4 | HXGS2 |
| 2 simultaneous Voice over IP connections are possible for each DSP (Digital Signal Processor). | | | |

Interfaces/connectors

The LAN port is linked at the X3/X4 connectors. For connector assignment, see <u>Table 2-3</u>.

The board is equipped with a 50-pin edge connector to the system, two Western sockets (8-pin, 10-pin shielded) to the LAN and a shielded MiniDin socket (6-pin) for the V.24 interface:

- X1: 50-pin to the system
- X2: 6-pin shielded MiniDin socket for V.24 interface, see Section 2.1.1.1

The following connection option is provided for connection to a LAN:

- X3: 8-pin Western socket for LAN 10/100 Base-T, RJ45 socket (twisted pair) for station
- X4: 8-pin Western socket for LAN 10 Base-T, RJ45 socket (twisted pair) for trunk connection (for HXGS2 board with 2nd LAN interface only)

Installation HiPath HG 1500 boards



Figure 2-1 HXGS interfaces (S30810-Q2931-X/X100)



Figure 2-2 HXGS2 interfaces with 2nd LAN (S30810-Q2939-X000/X100)

A twisted-pair cable is used as the transmission medium for 10/100 Base-T and 10 Base-T.

Installation

HiPath HG 1500 boards

The cable is connected to the HiPath HG 1500 HXGS/HXGS2 (OfficeCom and OfficePoint) via the 8-pin Western socket (X3) located on the MDF side of the circuit board, see Figure 2-1, or X3 and X4, see Figure 2-2.

| Table 2-3 Contact assignment of the HXGS LAN interfa | aces |
|--|------|
|--|------|

| X3 10/100 Base-T | X4 10 Base-T | Function |
|---------------------|-----------------|------------------|
| 1 | 1 | Transmit: + wire |
| 2 | 2 | Transmit: - wire |
| 3 | 3 | Receive: + wire |
| 6 | 6 | Receive: - wire |
| 4+5+7+8 | 4+5+7+8 | not used |

Notes

Direct Ethernet twisted-pair connection to HiPath HG 1500

The RJ45 cable must be crossed as follows:

| 1 <> 3 | 2 <> 6 | 3 <> 1 | 6 <> 2 |
|--------|--------|--------|--------|
|--------|--------|--------|--------|

A ferrite kit must be installed on the LAN 1 and LAN 2 lines on the RJ45 cable.

2.1.1.1 HXGS V.24 interface

The Serial Interface Cable (SIC, S30122-K5468-X3-*) can be connected via a 6-pin MiniDin socket on the front panel of the HXGS. The SIC performs level conversion from TTL signals (HXGS) to V.24 (9-pin Sub-D socket). Depending on the SIC, the maximum authorized transmission rate for the V.24 interface is 19.2 kBit/s. Asynchronous transmission only is supported.

The interface is used for administration purposes. It can be used for software updates or board configuration. It can also be used for software debugging.

Installation HiPath HG 1500 boards

| Pin | Signal | I/O | Function |
|-----|--------|-----|-----------------|
| 1 | GND | | |
| 2 | TXD | 0 | Transmit Data |
| 3 | CTS | I | Clear to Send |
| 4 | RXD | I | Receive Data |
| 5 | RTS | 0 | Request to Send |
| 6 | +5V | | |
| (7) | GND | | |

Table 2-4 HXGS V.24 interface

Installation

HiPath HG 1500 boards

2.1.2 HXGM

Introduction

The HiPath HG 1500 board HXGM connects the Hicom 150 H OfficePro with the LAN environment. The board supports up to 16 B channels.

The following board variants are available: HiPath HG 1500 HXGM Voice and Data (S30810-Q2930-X) HiPath HG 1500 HXGM Data only (S30810-Q2930-X100) HiPath HG 1500 HXGM2 Voice and Data 2nd LAN interface (S30810-Q2940-X000) HiPath HG 1500 HXGM2 Data only 2nd LAN interface (S30810-Q2940-X100)

Board slot

Table 2-5

HXGM application option/slot

| | Possible application | Boards | Slot |
|---------------|---|--------|---------------------|
| OfficePro | Hicom 150 E as of V 2.2 P30370-P720-A680-* Hicom 150 H as of V 1.0 P30370-P800-A680-* Hicom 150 H as of V 1.2 P30370-P820-A680-* | 3 * | All slots, except 2 |
| * = Several b | boards may be operated in para | allel | |

Table 2-6 HXGM hardware variants

| System type | Services | DSPs | Board ID |
|------------------------------------|-------------------------|--------------|------------------------------|
| OfficePro | Data only | 0 | HXGM |
| OfficePro | Voice/Data | 8 | HXGM |
| OfficePro | Data only (2nd LAN) | 0 | HXGM2 |
| OfficePro | Voice/Data (2nd LAN) | 8 | HXGM2 |
| 2 simultaneous Void Processor). | ce over IP connections | are possible | for each DSP (Digital Signal |

Interfaces/connectors

- X10: 6-pin shielded MiniDin socket for V.24 cable; see Section 2.1.2.1
- The board is connected to the system via the backplane. An adapter for the backplane (part number C39228-A7195-A10, US backplane: C39195-Z7404-A10) is used to connect the LAN with an RJ45 connector, see <u>Figure 2-4</u>.



Installation

HiPath HG 1500 boards



| Figure 2-4 | Adapter for HXG | M backplane |
|------------|-----------------|-------------|
|------------|-----------------|-------------|

Table 2-7 RJ45 socket assignment (HXGM)

| Pin | Signal | I/O | Function |
|-----|--------|-----|------------------------|
| 1 | TDP | 0 | Transmit Data + |
| 2 | TDN | 0 | Transmit Data - |
| 3 | RDP | Ι | Receive Data + |
| 4 | (TT1) | Ι | Transmit Termination 1 |
| 5 | (TT2) | Ι | Transmit Termination 2 |
| 6 | RDN | Ι | Receive Data - |
| 7 | (RT1) | Ι | Receive Termination 1 |
| 8 | (RT2) | I | Receive Termination 2 |

The TT1/2 and RT1/2 signals are not necessary for data transmission. They represent a signal termination of 100 ohms (known as a Bob Smith Termination) for the two unused wire pairs in a four-pair twisted-pair cable.

| U U | | | | |
|----------------------|-------------|--------|--|--|
| SIPAC con- nector | RJ45 socket | Signal | | |
| B1 | 1 | TDP | | |
| C2 | 2 | TDN | | |
| B3 | 4 | TT1 | | |
| C4 | 5 | TT2 | | |
| B5 | 3 | RDP | | |
| C6 | 6 | RDN | | |
| B7 | 7 | RT1 | | |
| C8 | 8 | RT2 | | |
| | | | | |

Table 2-8 Assignment of the SIPAC-RJ45 LAN adapter

LAN adapter cable (U.S. only)

Contact is established between the LAN and RJ45 via a CHAMP adapter cable. The adapter is connected to the CHAMP socket on the rear of the backplane which is assigned to the HG 1500 slot. Both the adapter cable and the connector are shielded.

| CHAMP con- nector | RJ45 socket | Signal | Ethernet |
|----------------------|-------------|--------|----------|
| 34 | 1 | TDP | LAN #2 |
| 35 | 2 | TDN | |
| 36 | 4 | TT1 | |
| 37 | 5 | TT2 | |
| 38 | 3 | RDP | |
| 39 | 6 | RDN | |
| 40 | 7 | RT1 | |
| 41 | 8 | RT2 | |

| Table 2-9 | Assignment of the CHAMP-RJ45 LAN adapter cable |
|-----------|--|
| | |

HiPath HG 1500 boards

| T 0 0 | |
|--------------------|--|
| Table 2-9 | Assignment of the CHAMP-RJ45 LAN adapter cable |

| CHAMP con- nector | RJ45 socket | Signal | Ethernet |
|----------------------|-------------|--------|----------|
| 42 | 1 | TDP | LAN #1 |
| 43 | 2 | TDN | - |
| 44 | 4 | TT1 | - |
| 45 | 5 | TT2 | |
| 46 | 3 | RDP | |
| 47 | 6 | RDN | |
| 48 | 7 | RT1 | |
| 49 | 8 | RT2 | |
| 25, 50 | Housing | Shield | |

| Table 2-10 | HXGM LED concept |
|------------|------------------|
|------------|------------------|

| H1 - red | H2 - green | Meaning |
|-----------|------------|--|
| Flashing | Off | Board is included in Firmware, no valid SW on board, therefore V.24 charge mode |
| On | Off | Board is included in Firmware, e.g. following reset, re- boot |
| On -> Off | Off | Board at SW start, reboot |
| Off | Off -> On | Board in idle status following reboot (call number of logon router) |
| Off | On | At least one B channel occupied |
| On | On | Approx. 20 s long: Board ready to activate reset (e.g. fol- lowing APS transfer or a FATAL error), waiting for Hicom reset |

| X9 (LAN1) 10/100 Base-T | X8 (LAN 2) 10 Base-T | Function |
|----------------------------|-------------------------|------------------|
| 1 | 1 | Transmit: + wire |
| 2 | 2 | Transmit: - wire |
| 3 | 3 | Receive: + wire |
| 6 | 6 | Receive: - wire |
| 4+5+7+8 | 4+5+7+8 | not used |

| Table 2-11 | Contact assignment of the HXGM LAN interfaces |
|------------|---|
| | |

Note

Direct Ethernet twisted-pair connection to HiPath HG 1500

The RJ45 cable must be crossed as follows:

| 1 <> 3 2 <> 6 3 <> 1 6 <> 2 | |
|-----------------------------|--|
|-----------------------------|--|

2.1.2.1 HXGM V.24 interface

The Serial Interface Cable (SIC, S30122-K5468-X3-*) can be connected via a 6-pin MiniDin socket on the front panel of the HXGM. The SIC performs level conversion from TTL signals (HXGM2) to V.24 (9-pin Sub-D socket). Depending on the SIC, the maximum authorized transmission rate for the V.24 interface is 19.2 kBit/s. Asynchronous transmission only is supported.

The interface is used for administration purposes. It can be used for software updates or board configuration. It can also be used for software debugging.

| Pin | Signal | I/O | Function |
|-----|--------|-----|-----------------|
| 1 | GND | | |
| 2 | TXD | 0 | Transmit Data |
| 3 | CTS | I | Clear to Send |
| 4 | RXD | I | Receive Data |
| 5 | RTS | 0 | Request to Send |
| 6 | +5V | | |

Table 2-12V.24 socket assignment (HXGM2)

Table 2-12V.24 socket assignment (HXGM2)

| Pin | Signal | I/O | Function |
|-----|--------|-----|----------|
| (7) | GND | | |

Note

A SLIP connection is required for Assistant administration of Xpress @LAN/HG 1500. However, a SLIP connection is not possible for the Loader.

2.1.3 Interfaces to the LAN

The physical configuration of the LAN interface is predefined by the IEEE 802 standard. The interface conforms to international standards for electrical safety and electromagnetic compatibility (EMC). The electrically isolated coupling of the board at the LAN is performed by the send and receive transmitter. The maximum transmission speed of this "baseband" transmission technology is 100 MBit/s; the "Manchester" signaling code is used.

The HiPath HG 1500 boards HXGS and HXGM are provided with a 10/100MB Autosense LAN port.

The HiPath HG 1500 boards HXGS2 and HXGM2 with a 2nd LAN interface are also provided with a 10 BT LAN port, for example for routing via DSL.

2.2 Part numbers

| ID | Part number | | | |
|--|-------------------|-------------------|--------------------------------------|--|
| | OfficePoint | OfficeCom | OfficePro | |
| HXGM Data only | | | S30810-Q2930-X100 | |
| HXGM Voice and Data | | | S30810-Q2930-X | |
| HXGM2 Data only | | | S30810-Q2940-X100 | |
| HXGM2 Voice and Data | | | S30810-Q2940-X000 | |
| HXGS Data only | S30810-Q2931-X100 | S30810-Q2931-X100 | | |
| HXGS Voice and Data | S30810-Q2931-X | S30810-Q2931-X | | |
| HXGS2 Data only with 2nd LAN | S30810-Q2939-X100 | S30810-Q2939-X100 | | |
| HXGS2 Voice and Data with 2nd LAN | S30810-Q2939-X000 | S30810-Q2939-X000 | | |
| Assistant Xpress @LAN HG 1500 | P30300-P1562-A1 | P30300-P1562-A1 | P30300-P1562-A1 | |
| Loader | P30300-P1509-* | P30300-P1509-* | P30300-P1509-* | |
| CSTA converter | P30300-P1530-A1 | P30300-P1530-A1 | P30300-P1530-A1 | |
| vCAPI (SW) | P30300-P1561-A1 | P30300-P1561-A1 | P30300-P1561-A1 | |
| CTI TAPI 1P (4 clients) | P30152-P1091-A1 | P30152-P1091-A1 | P30152-P1091-A1 | |
| CTI TAPI 3P V2 (30 users) | F50035-E302-X11 | F50035-E302-X11 | F50035-E302-X11 | |
| CTI TAPI 3P V2 (80 users) | F50035-E302-X12 | F50035-E302-X12 | F50035-E302-X12 | |
| CTI TAPI 3P V2 (250 users) | F50035-E302-X13 | F50035-E302-X13 | F50035-E302-X13 | |
| Hicom client (kit for 4 clients) | F50035-E4-X5 | F50035-E4-X5 | F50035-E4-X5 | |
| Telematic Fritz SW (4 clients) | P30152-B6-A1 | P30152-B6-A1 | P30152-B6-A1 | |
| Smartset 2000 for ISDN (SW) | P30152-B1-A10 | P30152-B1-A10 | P30152-B1-A10 | |
| Adapter (international) Adapter (USA) | | | C39228-A7195-A10 C39195-Z7404-A10 | |
| Ferrite (kit) | L30460-X1358-X | | | |
| V.24 cable | S30122-X5468-X3 | S30122-X5468-X3 | S30122-X5468-X3 | |

Installation

HiPath HG 1500 installation

2.3 HiPath HG 1500 installation

2.3.1 Installation requirements

- Free slot for boards
- Hicom 150 E Office as of SW Version 2.2/Hicom 150 HV 1.0
- ISDN trunk connection
- LAN connection
- See also <u>Table 2-1</u> and <u>Table 2-5</u>
- A DSL port is necessary for the HXGS/HXGM board with 2nd LAN

2.3.2 Slot

Special country variants are not provided for. Examples of maximum system configurations:

| System | Slot | Configuration | Trunk | Station |
|-------------|------|---|---|-----------------------|
| OfficePoint | 2 | SLA 4/8/16 SLU8 STLS 2/4 TLA 2/4/8 HiPath HG 1500 | 16 ports ISDN So MSI lines | 8 Upo/E + 16 from |
| OfficeCom | 6 | SLA 4/8/16 SLU8 STLS 2/4 TLA 2/4/8 TS 2 HiPath HG 1500 | 30 ports ISDN S2m ISDN So MSI lines | 24 Upo/E + 48 from |

Table 2-13 Slots

Maximum system configurations for Hicom 150 E OfficePro are contained in the Hicom 150 E Office/Hicom 150 H Service Manual.

2.3.3 Installation procedure

| Step | Task | | |
|------|------------------------|--|--|
| 1. | Remove the power plug. | | |
| 2. | Insert the board. | | |
| 3. | Insert the power plug. | | |

 Table 2-14
 Installation procedure in the case of OfficePoint/Com

This sequence must be observed in order to guarantee successful LAN board login.

Note

In the case of Hicom 150 E/H OfficePro, the board can be plugged and unplugged without disconnecting the power supply.

lan2de.c02

Installation

HiPath HG 1500 installation

lan2de.c03

3 Startup

3.1 Initial startup of HiPath HG 1500

Note

Windows 3.11 is no longer supported.

3.1.1 Initial startup: Remote via modem

Prerequisites

The feature is only available as of Hicom Rel. 3 SMR-E with Assistant Office P30300-P1584-A1-02 and SMR-11 HG1500. Hicom must be configured for remote administration and HiPath HG 1500 must be in the default state (default customer database).

| Step | Task |
|------|--|
| 1. | Using Assistant E, read out the contents of the board using the Restart/Re- load option "Maintenance". Then enter an existing call number as an ex- tension in the numbering plan. (Recommendation: Pro -748, Com -686, Point -69) |
| 2. | Transfer the changes into Hicom using "Transfer data" |
| 3. | The following changes will automatically be made in the customer data- base for HiPath HG 1500: - the ISDN peer "remote default" will be set with the following parameters: IP address: 10.186.237.64 CHAP user ID: 31994 (Host = On) CHAP password: 31994 V.34 peer: Yes - the ISDN2 interface is assigned the IP address 10.186.237.63 - the IP address 10.186.237.64 is assigned administration rights |
| 4. | A new dial-up networking connection with the following data is generated on the PC (here W98): Connect via: Standard 19200 bps modem (dependent on the modem in use) Type of Dial-Up Server> PPP Windows 95, Windows NT 3.5 Logon to the network: No Activate software compression: No Request encrypted password: No NetBEUI: No IPX/SPX: No Define IP address: 10.186.237.64 Use IP header compression: No Use the standard GW in the remote network: No |

Startup

Initial startup of HiPath HG 1500

| Step | Task |
|------|---|
| 5. | HiPath HG 1500 can now be administered remotely with Assistant Xpress @LAN/HG 1500. |

Note

The CHAP user ID and password are identical to the **first** user name and password of the Hicom user group system administration (generally 31994/31994).

3.1.2 Startup via ARP

HiPath HG 1500 can be assigned an IP address using a static entry in the ARP table of the Administration PC.

Prerequisites

The network card with the TCP/IP protocol must function correctly. The Xpress @LAN assistant must be installed on the PC.

| Step | Task |
|------|---|
| 1. | In the MS-DOS command window, enter the command arp -s ipadresse macadresse (Format example: arp -s 192.168.100.245 08-00-06-0f-ec-04) The board MAC address is indicated on the adhesive label on the board. |
| 2. | From the MS-DOS command window ping HiPath HG 1500 using the new IP address. If the ping has been answered successfully by HiPath HG 1500, administration of this PC can proceed. |

Note

These settings are temporary and are only stored permanently on the board on entry to the customer database. The HiPath HG 1500 default IP address (10.144.233.63) is reserved for startup and cannot be used as a permanent IP address in the network.

Security note

As long as a customer database has not been transferred to the board, the process described above can be used by every PC in the LAN.

3.1.3 Initial startup via the serial interface

Note

The serial interface should only be used for initial startup if this is not possible via a LAN port.

Prerequisite

The SLIP connection in the dial-up network must be installed separately from the operating system.

| Step | Task |
|------|---|
| 1. | Connect the serial interface cable (S30122-X5468-X3). |
| 2. | Install Assistant Xpress @LAN/HG 1500. |
| 3. | Configure the IP address (1.0.0.2) of the PC (SLIP) |
| 4. | From the DOS command window, ping HiPath HG 1500 (IP 1.0.0.1). |
| 5. | Generate an empty customer database and load to HiPath HG 1500. |
| 6. | Save and administer customer data. |

Note

The SLIP configuration on the PC is described in detail in the Administration Documents Hicom 150 E Office for HiPath HG 1500.

Startup

Configuration for gatekeeper mode

3.2 Configuration for gatekeeper mode





The following stations must be differentiated from the user's viewpoint:

Group 1: stations directly connected to the Hicom (Optisets, POT, CMI, ...), stations registered at HiPath HG 1500 (C55 Opti clients, vCAPI clients) and all trunk accesses.

Group 2: stations registered at the gatekeeper (H.323 standard clients such as Netmeeting 3.01, HiNet LP5100, HiNet TA1100, etc.).

Note

In order to reach a port (station/line) of group 1, all stations of group 2 must dial an additional code. This code is deleted in the direction to the Hicom by HiPath HG 1500 and inserted for traffic in the reverse direction, i.e., stations of group 1 do not dial the code.

The code must be set up in the RADVision Gatekeeper NGK100 as a service and in HiPath HG 1500 as a gateway prefix.

3.2.1 Configuration HiPath HG 1500

| Step | Task |
|------|---|
| 1. | Under Voice Clients -> Gatekeeper : Enter the IP address of the PC with the gatekeeper, enable gatekeeper support and configure the prefix. |
| 2. | Under Voice Clients -> H.323 Clients: Configure the clients with a gatekeeper connection using IP address "255.255.255.255". Clients without a gatekeeper connection must be configured with the fixed IP addresses of the corresponding PCs. |
| 3. | Under Voice Clients -> Xpress Clients: There are no additional aspects to be noted here. |

3.2.2 Configuring the NGK 100 gatekeeper

Relevant options under "Settings"

| Step | Task |
|------|---|
| 1. | Capacity Characteristics: Set the IRQ interval to 0 if the registered endpoints do not need to be cy- clically polled, e.g. when using RAS connections for teleworking. |
| 2. | Call and Registration Policy: Accept Call must be enabled. Set All Endpoints or Predefined endpoints. |
| 3. | Routing Mode: Set Gatekeeper Routed or Direct Routed. |

Configuring Services

| Step | Task |
|------|--|
| 1. | Press the Services button and then click Add. |
| 2. | Under Description , enter a description for the service, e.g. "Hicom 150 E". |
| 3. | Under Prefix , enter the correct code, which must match the HiPath HG 1500 gateway prefix set up in the HLB0, e.g. "0" (only digits, possibly multiple). |
| 4. | Enable Allow as default for online endpoints if the service is to be as- signed to all endpoints registered at the gateway (otherwise, the service will need to be individually assigned to each endpoint that may use it). |
| 5. | Enable Allow for public endpoints from other zones if endpoints from other H.323 zones may use the service. |

Configuring neighbors

| Step | Task |
|------|--|
| 1. | Press the Neighbors button and then click Add . |
| 2. | Under Description , enter a description for the other zone, e.g. "Depart- ment XYZ". |
| 3. | Under IP address , enter the IP address of the gatekeeper for the other zone. |

Note

Detailed configuration examples can be found in the Administration Manual for Hi-Path HG 1500 (A31003-K5020-B811-*-7619).

4 Administration

Information on status diagnostics for HiPath HG 1500 such as DSS, PPP, Firewall, HFA client, H.323, vCAPI, etc. is contained in the HiPath HG 1500 Administrator Manual under Customer trace.

4.1 Tracing with development trace

Development trace must be deactivated when HiPath HG 1500 is in operation.

You must contact Development if you have problems or queries relating to development trace.

Note that all three traces for the board must be saved in the event of errors, i.e., the:

- development trace,
- customer trace and
- error memory.

If system crashes have occurred in connection with the board, make sure that you also produce a "stack dump" and submit it together with the traces to the responsible Development department.

The traces and the stack dump can withstand a reset, but are lost in the event of a power failure.

4.2 Determining the firmware version of the board

The firmware version of the board can be determined by dumping a memory area (possible in the Developer level of Assistant Xpress @LAN/HG 1500).

| Step | Task |
|------|--|
| 1. | Switch to the developer mode of Assistant Xpress @LAN/HG 1500. |
| 2. | Create a dump of the KDS (switches the menu items to developer mode). |
| 3. | Call up the "Service" menu and select "Receive and save a memory area". |
| 4. | Hex address FE000000 and size: Enter 20. |
| 5. | Enter a file name: e.g., FW.txt The file will now contain the version number of the firmware. |

Administration

Determining the firmware version of the board

5 Additional information

5.1 Integrating various network topologies

HiPath HG 1500 is equipped with a 10/100 MB Autosense twisted-pair port.

5.1.1 Star topology with hub (10/100 BaseT)

In the case of this network topology, a hub or switch is used as a central element. Each data terminal is connected to this via a separate twisted-pair cable (e.g. 10/100 BaseT-Ethernet). A standard hub emulates a bus internally. If a cable malfunctions. only one terminal is affected. The integrated HiPath HG 1500 can be connected directly.



Figure 5-1 10/100 BaseT cabling

Notes

- 10/100 MBit/s Autosense
- Max. total length from HUB/switch to PC = 100 m incl. PATCH cable.

5.1.2 Bus topology (10 Base2)

The traditional, but now redundant cabling method for Ethernet LANs. Coaxial cable is used to connect each data terminal via a T distributor to the main line. In a bus environment, the data terminals are only connected via the cable - no additional hardware is required. However, because of the risk associated with failures and the limited

Additional information

Integrating various network topologies

load-bearing capacity of the network, structured (star) cabling is becoming increasingly popular. The integrated HiPath HG 1500 can only be connected via a hub or switch.



Note

- The coaxial cable must have terminating resistors at both ends.
- No spur lines are permitted in the coaxial cable.
- The T units must be positioned directly on the terminals.
- Max. length of the LAN is 185 m.

5.2 SW upgrade

Upgrading from HiPath HG 1500 is performed via APS transfer.

5.3 Firmware Download

Firmware Download is only available at the developer level of the Assistant. This feature is used to upgrade the firmware of a board to a new version. Such a firmware upgrade should only be performed if there are valid reasons (since the operation is comparable to a BIOS update on the PC)

• Select the APS file with the firmware to be transferred (File Open dialog)

|)ffnen | l ⊜ a v014 | ? 🗙 | |
|---------------------|----------------------|---------------------|--|
| Suchen in: | | | |
| ▶ hlb2_14_ | U14.ftsj | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Datei <u>n</u> ame: | | Ö <u>f</u> fnen | |
| Dateitvo: | APS-Transfer (* fls) | Abbrachan | |
| ь акодур. | | Abbrechen | |

 Assistant I checks as to whether the software of the selected HiPath HG 1500 system supports a firmware transfer. If this is not the case, the following error message will be displayed:

| Assistan | t I 🛛 🔀 |
|----------|--|
| ⚠ | Die jetzige Software der LAN-Baugruppe unterstützt keinen Firmware-Transfer. |
| | OK |

Additional information

Firmware Download

• If a firmware transfer is supported, Assistant I indicates the software version of HiPath HG 1500 as well as the firmware versions which are currently available in the HiPath HG 1500 system and are contained in the APS file. This is followed by a warning message. If the user decides to continue with the transfer,

| Firmware | -Transfer 🛛 🕅 |
|----------|---|
| | Achtung: |
| - | Software-Version der LAN-Baugruppe: HE210I.00.001 Aktuelle Firmware-Version der LAN-Baugruppe: hlb_fw_v015 Neue Firmware-Version: hlb_fw_v014 |
| | Das Einspielen einer falschen Firmware oder eine Unterbrechung des Brennvorgangs kann fatale Folgen haben ! |
| | Möchten Sie wirklich jetzt den Firmware-Transfer durchführen? |
| | Ja <u>N</u> ein |

- the firmware will be transferred.
- Once the transfer has been completed successfully, the user is prompted to confirm the changeover to the new firmware. Another warning message appears.

| | Firmware erfolgreich übertragen. |
|---|---|
| • | Achtung: Nach dem Betätigen des Knopfes <0.K.> wird die Firmware gebrannt. Vermeiden Sie unbedingt bis zur erfolgreichen Quittierung jede Störung des Brennvorgangs ! |
| | OK I |

 Assistant I prompts HiPath HG 1500 to perform changeover and HiPath HG 1500 reports whether the changeover has succeeded or failed.

| Assistant | tl 🚺 |
|-----------|--|
| ⚠ | Das Flash wurde erfolgreich gebrannt, die Baugruppe führt nun selbsttätig einen Reset durch |
| | ОК |

 Once changeover has been completed successfully, HiPath HG 1500 performs a RESET.

Abbreviations

| This list contains the abbreviations used in this manual. | | | |
|---|--|--|--|
| Abbreviation | Definition | | |
| APS | Application Programming System | | |
| ARP | Address Resolution Protocol | | |
| CAPI | Common ISDN Application Programming Interface | | |
| CHAP | Challenge Handshake Authentication Protocol | | |
| CMI | Cordless Multicell Integration | | |
| CSTA | Computer Supported Telecommunications Applications | | |
| CTI | Computer Telephony Integration | | |
| DFÜ | German abbreviation for Dial-Up Networking | | |
| DSP | Digital Signal Processor | | |
| DSS1 | Digital Subscriber Signaling System One (D-channel protocol) | | |
| EMC | Electromagnetic Compatibility | | |
| FW | Firmware | | |
| GSM | Global System for Mobile Communication | | |
| GK | Gatekeeper | | |
| H.323 | ITU standard for voice over LAN | | |
| HFA | Hicom Feature Access | | |
| MDF | Main Distribution Frame | | |
| HXGM | Hicom Xpress Gateway Medium | | |
| HXGO | Hicom Xpress Gateway One | | |
| HXGS | Hicom Xpress Gateway Small | | |
| IEEE | Institute of Electrical and Electronics Engineers | | |
| IP | Internet Protocol | | |
| ITU | International Telecommunication Union | | |
| KDS | Customer database | | |
| LAN | Local Area Network | | |
| LCR | Least Cost Routing | | |

| MAC | Media Access Control |
|-------|---|
| MODEM | Modulator/Demodulator |
| MSN | Multiple Subscriber Number |
| NAT | Network Address Translation |
| POT | a/b telephone (analog telephone) |
| PAP | Password Authentication Protocol |
| PING | Packet Internet Groper |
| PPP | Point-to-Point Protocol |
| RARP | Reverse Address Resolution Protocol |
| RAS | Remote Access Service |
| SIC | Serial Interface Cable |
| SLA | Subscriber Line Analog (Hicom board) |
| SLIP | Serial Line Interface Protocol |
| SLU | Subscriber Line UP0/E (Hicom board) |
| SMR | Service Maintenance Release |
| SNMP | Simple Network Management Protocol |
| STLS | Subscriber Trunk Line S0 (Hicom board) |
| CTRL | Control |
| TAPI | Telephony Application Programming Interface |
| ТСР | Transmission Control Protocol |
| TLA | Trunk Line Analog (Hicom board) |
| TS2 | Trunk module S2M (Hicom board) |
| vCAPI | Virtual CAPI |
| WAN | Wide Area Network |

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